COMMUNICATIONS SOLVER

Federal Communications Commission

Approved by OMB 3060-0999 See instructions for public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2014 - December 31, 2014 Filing Confirmation Number: 0006616505

Filing Deadline: February 18, 2015 FRN: 0005769302

Filing Date: 01/13/2015 07:51 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: CTC Telecom, Inc.

Brand Names: CTC Wireless

CTC Telecom

PO Box: 88

Street Address:

City: Cambridge

State: ID Zip Code: 83610

Contact Name: Timothy Welch Contact Phone: (202) 857-1470 Contact Fax: (301) 622-2864

Contact Email: welchlaw@earthlink.net

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://ctcweb.net/hac-compliant-handsets/

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Discussed hearing aid compatible options with customers. Provided print version of ATIS in our store. HAC info is provided on our website. HAC ratings listed on in store displays. Had HAC presentations at local events such as County Fairs. Signs indicate that wifi capable handsets have not been HAC tested.

Methodology for Functionality Levels

Tier 1: Texting and Camera

Tier 2: Texting no Camera

Tier 3: Camera no Texting

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 11

Air Interface	Fully Hearing Aid Compatible Number Percent	Acoustic Coupling Compatible Only Number Percent	Non-Compliant Handsets Number Percent	Total by Air Interface
CDMA	11 100%			11

Handset 1: LG Exchange

Handset Maker

LG

Handset Model Name FCC ID

Exchange BEJMN270

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 2: LG Optimus

Handset Maker

LG

Handset Model Name FCC ID

Optimus ZNFLS720

Air Interfaces/Frequency Bands

800 MHz CDMA 850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 3: Motorola Defy XT

Handset Maker

Motorola

Handset Model Name FCC ID

Defy XT IHDT56NC2

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 05/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 4: Motorola G

Handset Maker

Motorola

Handset Model Name FCC ID

G IHDT56PF3

Air Interfaces/Frequency Bands

800 MHz CDMA 850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 10/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 5: Motorola Milestone

Handset Maker

Motorola

Handset Model Name FCC ID

Milestone IHDP56KC1

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 04/14

Ratings

M-Rating: M3 T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 6: Motorola W845 Quantico

Handset Maker

Motorola

Handset Model Name FCC ID

W845 Quantico IHDT56KS1

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 10/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 7: Samsung CHRONO

Handset Maker

Samsung

Handset Model Name FCC ID

CHRONO A3LSCHR261

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 8: Samsung Chrono 2

Handset Maker

Samsung

Handset Model Name FCC ID

Chrono 2 A3LSCHR270

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M4 T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 9: Samsung Galaxy S II

Handset Maker

Samsung

Handset Model Name FCC ID

Galaxy S II A3LSCHR760

Air Interfaces/Frequency Bands

800 MHz CDMA 850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 01/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 10: Samsung GALAXY S III (CDMA)

Handset Maker

Samsung

Handset Model Name FCC ID

GALAXY S III (CDMA) A3LSCHR530

Air Interfaces/Frequency Bands

800 MHz CDMA 850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Handset 11: Samsung Galaxy S5

Handset Maker

Samsung

Handset Model Name FCC ID

Galaxy S5 A3LSMG900V

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Dates

This handset model was offered from: 09/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Tier 1

Remarks

Certification

This Report has been certified by:

Nikii Barnett Customer Service Representative 01/13/2015 07:51 AM